

Memorial Health Care System



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Memorial Ranks Among Best Hospitals in U.S.

Chattanooga, TN – Memorial Health Care System has been ranked by U.S. News and World Report as one of the 2011-2012 Best Hospitals in the country for its “high performing” ear, nose and throat specialty.

The latest U.S. News and World Report rankings showcase 720 hospitals out of about 5,000 hospitals nationwide. Each is ranked among the country’s top hospitals in at least one medical specialty and/or ranked among the best hospitals in its metro area.

“We are pleased to receive this important recognition from U.S. News and World Report,” said James M. Hobson, president and CEO of Memorial Health Care System. “Being ranked among the best hospitals in the country is the result of the hard work and excellent team at Memorial dedicated to delivering the highest quality, full-service care to our patients.”

The core mission of Best Hospitals is to help guide patients who need an especially high level of care because of a difficult surgery, a challenging condition, or added risk because of other health problems or age.

“These are referral centers where other hospitals send their sickest patients,” said Avery Comarow, U.S. News Health Rankings Editor. “Hospitals like these are ones you or those close to you should consider when the stakes are high.”

Hard numbers stand behind the rankings in most specialties—death rates, patient safety, procedure volume, and other objective data. Responses to a national survey, in which physicians were asked to name hospitals they consider best in their specialty for the toughest cases, also were factored in.

“These are hospitals we call ‘high performers.’ They are fully capable of giving most patients first-rate care, even if they have serious conditions or need demanding procedures,” Mr. Comarow said.

Research and surveys conducted for U.S. News and World report indicated that Memorial’s patient satisfaction rate was the highest in the Chattanooga region with 81 percent of patients surveyed stating they “definitely would” use the hospital again.

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Memorial Health Care System is a not-for-profit, faith-based healthcare organization dedicated to the healing ministry of the Church. Founded by the Sisters of Charity of Nazareth and strengthened as part of Catholic Health Initiatives, it offers a continuum of care including preventative, primary and acute hospital care, as well as cancer and cardiac care, orthopedic and rehabilitation services. Memorial is a regional referral center of choice with 4,000 associates and more than 700 affiliated physicians providing health care throughout Southeast Tennessee and North Georgia. Memorial Health Care System is recognized as one of the nation's 100 Top Hospitals® by Thomson Reuters, the health care industry's leading source of information on hospital quality. To learn more, visit www.memorial.org.