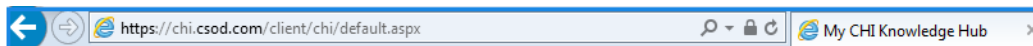


- LMS:** My CHI Knowledge Hub – The HUB  
**FOR:** Physicians and APC's WITHOUT access to MNet or Inside CHI  
**TOPIC:** The HUB: Launching Epic e - Learn and Class Sessions

This document outlines the steps for opening and launching e - Learn assignments; view and select available sessions and access Tests (End User Proficiency Assessment Test – EUPA) to be completed after Epic training.

Please follow the steps outlined below:

1. Enter <https://chi.csod.com/client/chi/default.aspx> in the URL field

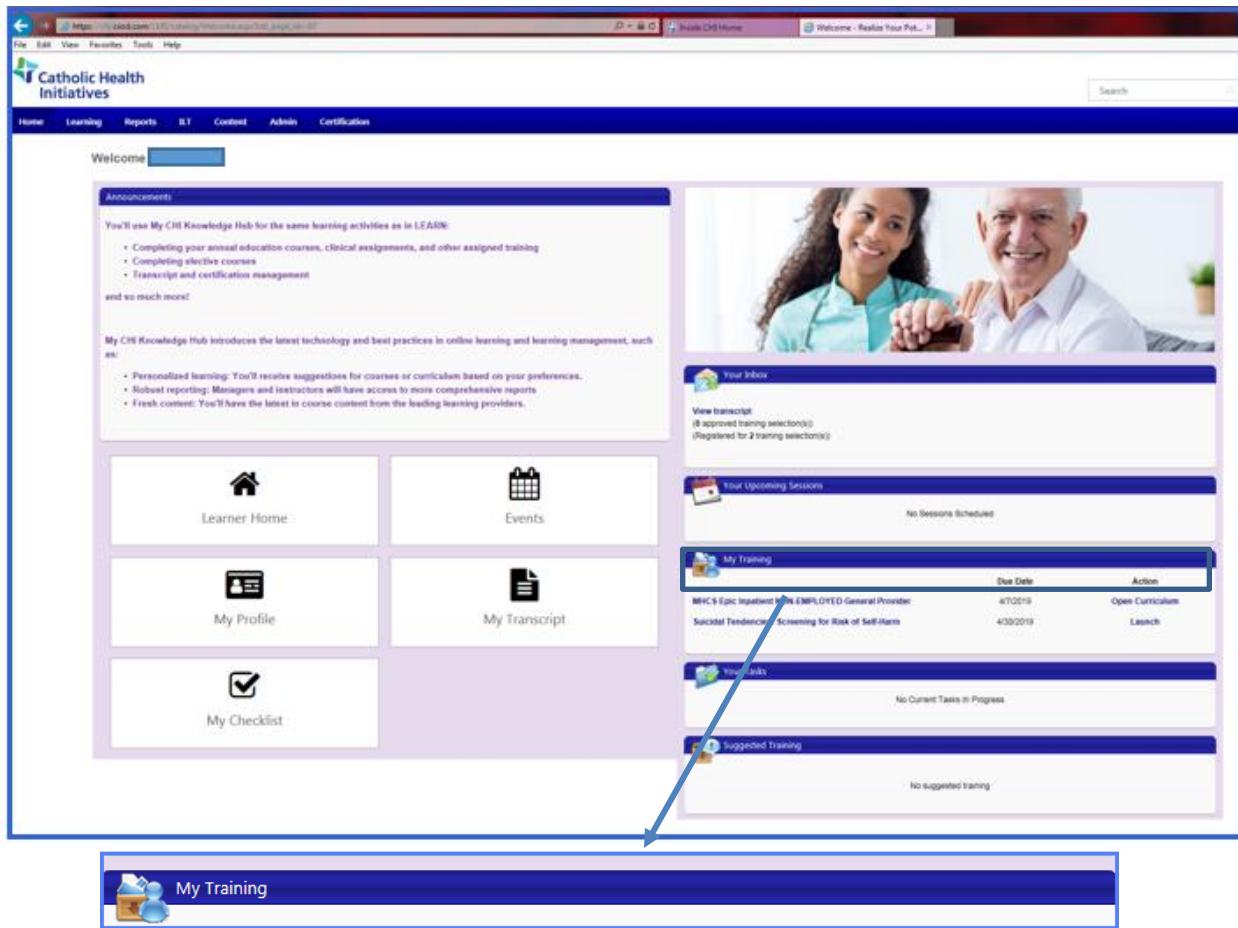


2. **My CHI Knowledge HUB** login screen displays

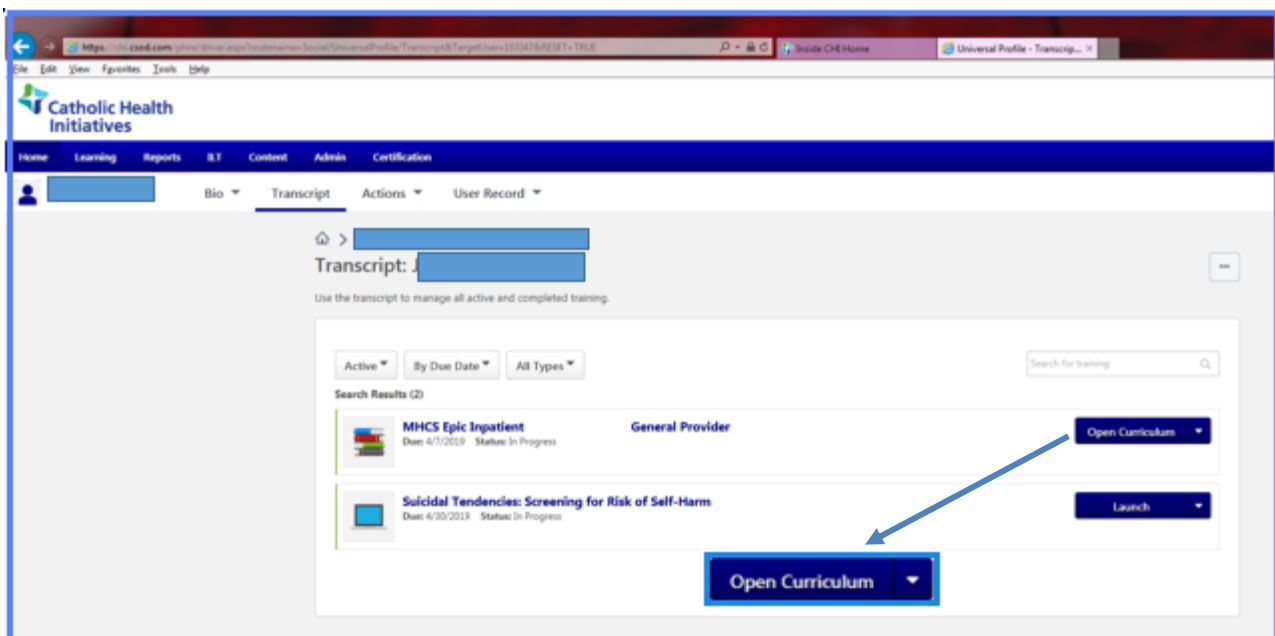


3. **User ID:** NPI Number
4. **Password:** Learning@123
5. *click* **Enter**

6. My CHI Knowledge HUB welcome page displays. Click on My Training to display your Transcript and Search Results.



7. Under the Search Results, user assignments displays. All curriculum for Epic End Users will display the name "EPIC" in the e-learn name, course name and test name. Click on Open Curriculum or the downward arrow to view modules in the Open Curriculum.



8. All modules assigned to user will display. Modules may include, e – learn videos, class sessions and tests.

Transcript: JENNIFER KEITH | MHCS Epic Inpatient

### MHCS Epic Inpatient General Provider

Options ▾

This course provides instruction on how to navigate and document on a patient using the Electronic Medical Record (EMR). eLearnings are required and must be completed prior to attending class. Audience: General Physicians and Mid-Level Providers, Cardiologists, Nephrologists, Pulmonologists; ED providers who may function as inpatient provider; other licensed independent providers

0% CURRICULUM PROGRESS

MHCS Epic  
Provider

CLASS  
 TEST

- EPIC MD001 Introduction to Epic Training\_MHCS**  
Status: Registered Due: No Due Date Training Hours: 2 min Launch ▾
- EPIC MD105B Introduction to Patient History**  
Status: Registered Due: No Due Date Course Description. Launch ▾
- EPIC MD100 Overview of Hyperspace**  
Status: Registered Due: No Due Date Course Description. Launch ▾
- EPIC MD102 Patient Engagement**  
Status: Registered Due: No Due Date Course Description. Launch ▾
- EPIC MD103 Finding Patient Information**  
Status: Registered Due: No Due Date Course Description. Launch ▾
- EPIC MD105A Introduction to the Problem List**  
Status: Registered Due: No Due Date Course Description. Launch ▾
- EPIC MD105C Problem Oriented Charting**  
Status: Registered Due: No Due Date Course Description. Launch ▾
- EPIC MD108 Overview of In Basket**  
Status: Registered Due: No Due Date Course Description. Launch ▾

9. To view an e – learn video *select* the e-learn and *click* on **Launch**

**EPIC MD100 Overview of Hyperspace**  
Status: Registered Due: No Due Date  
Course Description. Launch ▾

10. To register for an Epic Class session *click* on **Select Session**.

**Epic INP General Provider Class**  
Status: Approved Due: No Due Date Training Hours: 8 hrs  
Select Session ▾


11. **Select Session** displays session dates and times. *Click* on **Request** to select desired session.




Sessions	Locator Number	Seats Available	Waitlist	Options
<b>Epic INP General Provider Class</b> 4/22/2019 (Monday) 4:22/2019 (Monday) 6:00 AM EST 2:00 PM EST Duration: 08:00 Location: Eastgate-Town Center Training Room 8 , Eastgate Town Center SUITE G2_ILT Facility , TN_CHI Memorial Chattanooga MBO_ILT Facility , Southeast Division_ILT Facility Language (s): English (US)	12162	30	0	Request
<b>Epic INP General Provider Class</b> 4/23/2019 (Tuesday) 4:23/2019 (Tuesday) 6:00 AM EST 2:00 PM EST Duration: 08:00 Location: Eastgate-Town Center Training Room 2 , Eastgate Town Center SUITE G2_ILT Facility , TN_CHI Memorial Chattanooga MBO_ILT Facility , Southeast Division_ILT Facility Language (s): English (US)	12142	11	0	Request
<b>Epic INP General Provider Class</b> 4/24/2019 (Wednesday) 4/24/2019 (Wednesday) 6:00 AM EST 2:00 PM EST Duration: 08:00 Location: Eastgate-Town Center Training Room 2 , Eastgate Town Center SUITE G2_ILT Facility , TN_CHI Memorial Chattanooga MBO_ILT Facility , Southeast Division_ILT Facility Language (s): English (US)	12143	11	0	Request

12. End User will receive an email notification indicating that a course has been selected to attend with the date and time selected.

13. The **Test** assigned for the session displays in the **Open Curriculum**. **DO NOT** click on the test until the end of the training session and/or as instructed by the trainer.

**Test**  
Completed: 0 Min Required: 1 Total Items: 1  
[View Details](#)

**NOTE:** The  **Open Curriculum** includes the following modules:

-  Epic e – learn videos
-  Epic assigned training class(es)
-  Epic assigned Test (End User Proficiency Assessment - EUPA)

Questions about Registration? - email [EpicTrainingReq@memorial.org](mailto:EpicTrainingReq@memorial.org)

If experiencing sound issues while in The HUB, please review the *Tip Sheet – Troubleshooting Sound Issues in The HUB*.

If experiencing screen freezes, course(s) will not proceed or other technical difficulties, while in The HUB please call ITS Help Desk at (423) 495-7604

Please contact [sherry\\_baierl@memorial.org](mailto:sherry_baierl@memorial.org) for all other HUB questions.

\*\*\*END\*\*\*